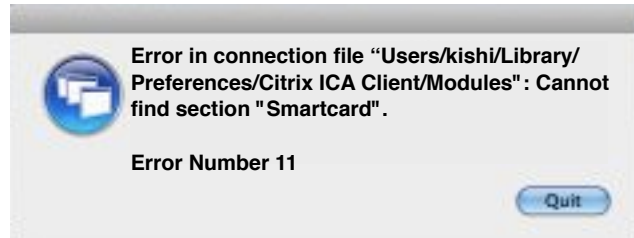


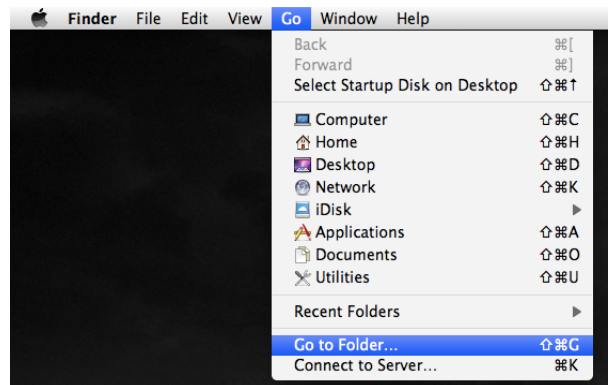
## Citrix Smartcard Error 11



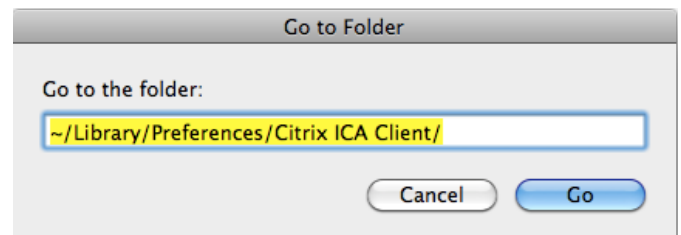
Sometimes when using Citrix on Mac OS X to access <https://secure.bhs.org> an Error number 11 occurs.

To fix this you must delete the Modules file.

To do this go to the Finder and choose "Go to Folder" from the Go menu. This can also be accessed by the keystroke Shift-Command(⌘)-G.



In the Go to Folder dialog box enter "~ /Library/Preferences/Citrix ICA Client/"



Choose the Modules file, and delete it. This can be done by dragging it to the trash, or right clicking and choosing "Move to Trash"

Restart your computer and log into <https://secure.bhs.org> again. The error should be fixed.

